

Helping students log in for the first time

Activating Accounts

All students have already been registered with GCSEPod. Before using the site, they need to activate their accounts by following these simple steps:

2. Go to www.gcsepod.com and click "Login"
3. Click "New Here? Get Started!"
4. Select "Student"

LOGIN

NEW HERE? GET STARTED

USERNAME OR EMAIL ADDRESS

PASSWORD

LOGIN

PLEASE FOLLOW THE LINK FOR YOUR ACCOUNT TYPE BELOW:

STUDENT

TEACHER

NEW USER

FIRST NAME

Test

LAST NAME

Student

DATE OF BIRTH

20

August

2019

SCHOOL

Natalie

CONFIRM YOUR SCHOOL

NATALIE DEMO

[Been here before?](#)

1. Enter their name, date of birth and type in the name of your school. The school name should appear. Click on it to confirm.

*If you're having trouble finding your school, double check that you've entered the correct date of birth and full name as it appears on the school's register. Some schools are known by a shorter version of their name so make sure you're typing the full, official school name.

Username
(required)

Choose a username

**TIP - Don't just write your name as your username.
Think of a username that is unique to you and that you
can easily remember.**

Password
(required)

Choose a password

Confirm Password
(required)

Retype your password

Password Hint
(required)

A password hint, in case you forget

Password Reset
Email (optional)

We can send password reset instructions here

WHAT'S THIS?

Please set your subjects below. You can
manage these in your account settings.

Maths (Full Course)	<input checked="" type="checkbox"/>
Study Smart	<input checked="" type="checkbox"/>
English Literature	<input checked="" type="checkbox"/>
English Language (Full Course)	<input checked="" type="checkbox"/>
Biology	<input checked="" type="checkbox"/>
Chemistry	<input checked="" type="checkbox"/>
Physics	<input checked="" type="checkbox"/>

SAVE

Already activated accounts

If the message to the right appears. This means that the student has already activated their account and set up their username and password.

Your login details are:

Username: natalietest

Password Hint: first pet



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education on demand

- Students then choose their own username, password and a password hint. They can also deselect any subjects they do not study.
- Click "Save" to finish.





Student forgotten their password?

If the student cannot remember their password based on the hint, you can reset it for them by completing the following steps.

1. Login to GCSEPod with your own teacher account

LOGIN

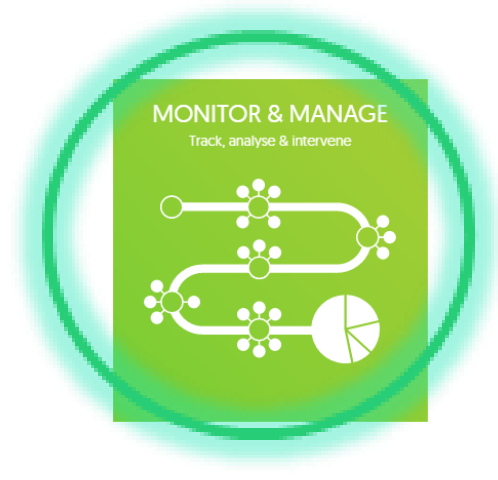
NEW HERE? GET STARTED

USERNAME OR EMAIL ADDRESS

PASSWORD

LOGIN

2. Click "Monitor and Manage" on the dashboard.



3. Type in the name of the student into the search bar

User Search **Pupils** ▾

Enter first and/or last names to manage accounts, reset passwords and view users' usage.

4. Click "Reset Password" to enter a new password.

Actions

Reset Password

Password Reset [X]

New password:

Confirm Password:

Passwords do not match

Cancel **Submit**



Troubleshooting

Sorry, we can't find you. Please make sure that all the details are correct. Please remember that you may be known by another name (e.g. Tom rather than Thomas).

Still stuck? Email support@gcsepod.com

If the message to the left appears, the details the student has entered do not match the details registered on our system. If this happens, please ask the student to try again, ensuring there are no spelling errors in their name and they use the correct date of birth.

Also try alternative names such as "Daniel" rather than "Dan".

Still not recognising the student?

Check what details have been registered for the student on GCSEPod by completing these steps:

1. Log on to GCSEPod with your own account
2. Click the green "Monitor and Manage" box on the teacher dashboard
3. Type the name of the student into the search bar and you will see the details they have been registered with. Double check the date of birth and spelling of the name and ask the student to copy these directly.

Still not recognising the student?

In 95% of cases, the student will have been registered using the details from the school's MIS system. It may be that the student is not entered on the school MIS [e.g. if they have just joined the school] or they may have been entered with a spelling mistake in their name. Please login to your school's MIS and check the details of the student. GCSEPod always uses the student's preferred first name and surname.

If the details for the student in the school's MIS are incorrect you can still activate the account using the incorrect details and then ask your MIS Manager to correct this later.

Still not recognising the student?

Please contact us on 01913387830 or email support@gcsepod.com and a member of the team will be able to help identify the problem and provide a solution.